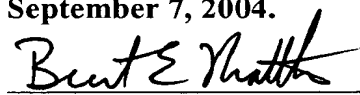


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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants:)	I hereby certify that this paper is being
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SHEPARD et al.)	Postal Service as first class mail,
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Serial No.: 10/074,304)	addressed to: Mail Stop Amendment,
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Filed: February 12, 2002)	1450, Alexandria, VA 22313-1450 on
)	this date:
Title: HIGHLY VERSATILE)	
PROCESS CONTROL)	September 7, 2004.
SYSTEM CONTROLLER)	
)	
Group Art Unit: 2182)	Brent Matthias
)	Registration No. 41,974
Examiner: Christopher B. Shin)	Attorney for Applicants

AMENDMENT A

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

This Amendment A is in response to the Office Action dated June 4, 2004.
Applicants respectfully request the Examiner to reconsider the rejection of the claims
in view of the following amendments and comments as set forth below.

Amendments to the Claims are reflected in the listing of claims, which
begins on Page 2 of this Amendment.

Remarks begins on Page 12 of this Amendment.